

Turbocharger exchange information document



Dear customer,
please **read** our **instructions** for exchange turbocharger **shipments** carefully and **sign** this **document**. Put this document into your package when sending your stock turbo to HPerformance.



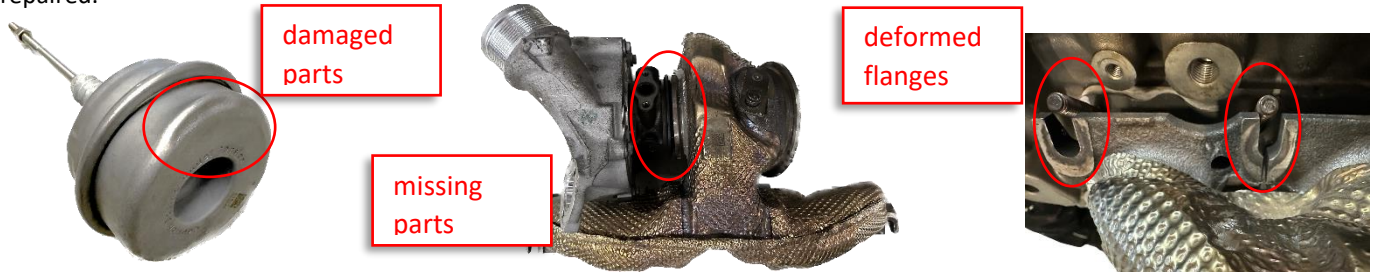
§1 Ways to get a TC Turbos hybrid turbo.

In general you have two options to buy a TC Turbos hybrid turbo for your vehicle.

1. You buy a **brand new unit**, you get a 0 miles / kilometers brand new unit from AUDI as base unit to be modified into any TC Turbos hybrid turbo. That means the price for a brand new virgin unit is added to the modification costs to build the hybrid.
2. You want to send your **turbo** for **exchange**. To reduce turnaround time when building your hybrid, we stock already modified turbos, based on stock used turbos, that are modified to a TC Turbos hybrid. We do not guarantee you to get your 1:1 identical turbo back – otherwise you need to inform us and accept longer waiting times.

§2 Conditions of pawn / pedosit / exchange turbos

If you send your turbo for exchange your turbo must be in 100% working condition. We have some examples attached, that show incomplete or unacceptable properties, that can not be accepted as exchange units. In that case we either ship your turbo on your costs back **or you need to pay for missing / damaged parts to be repaired.** Twisted / deformed flanges cant be repaired.



§3 Import taxes

If you import parts from anywhere outside the European Union to HPerformance in Germany there will occur costs in terms of import taxes. These are calculated by the value of the package. The amount that will be added is 19% of the parts / products value. Any customer has to pay his own import taxes.

Example:

You send a stock turbo in value of 1000.-€ to HPerformance for rebuilding, the additional import costs that will have to be paid are 19% of 1000.-€ so in total 190.-€ just for the package to arrive at HPerformance. These costs need to be paid, there is no other option to get the parcel. Any customer will have to cover these costs for his own shipment. HPerformance will show the import cost bill to the customer.

§4 Signature

With your signature you agree on the facts on top and accept those as a base of the business contract.



Customer Name

Invoice Number

Date, Signature
